

Unfortunately new credit card laws prevent merchants from being protected unless merchants ship to the billing address on a customer's credit card. This location is the location they receive their statements at, and the only location MotoWheels is protected to ship to. We understand this situation can cause a great amount of inconvenience but without following these rules MotoWheels is put at risk to lose the entire dollar amount of the order plus a \$45.00 service fee per transaction. We have developed several options to better protect customers and MotoWheels in safe business transactions.

Option # 1:

www.paypal.com

PayPal was developed as a service to safely transfer money between customers and merchants while providing great protection for both parties. This is the best way to purchase ANYTHING online and protect yourself from fraudulent sellers, if there ever is a problem you can file a claim with PayPal and they will fight to get every dollar back for you. PayPal will also let you verify multiple shipping locations like your home, work place, friend's house, or even a UPS store to receive your packages. Its easy to sign up and it is completely free to the customer.

Option # 2:

Typically for international orders exceeding \$1000.00 we can offer you the ability to wire transfer funds directly from your account to ours. In this case you may incur a service fee from your banking institution and you also have limited resources in the event of an unhappy transaction as the money isn't returnable the same way. MotoWheels would have to issue you a check and ship it to you if any refund was necessary.

Thank you for your understanding and if you have any further questions, concerns, or suggestions please do not hesitate to email me: nick@motowheels.com

Best Regards,

Nick Kister & the rest of the MotoWheels team